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## 4. Community College Initiative-Functional and Medical Support Shelters

The North Carolina Division of Emergency Management, North Carolina Office of Emergency Medical Services, North Carolina Emergency Management Association and the North Carolina Health Care Facilities Association are collectively addressing the challenges of evacuating “special medical needs” populations, which would include nursing facilities. Relationships are being established with community colleges throughout North Carolina to serve as emergency Functional and Medical Support Shelters providing triage before sending individuals to the receiving facilities for temporary placement. Relationships are also being established with the designated receiving facilities.

The Functional and Medical Support Shelters provided by Community Colleges will only be established during catastrophic events requiring mandatory evacuation of geographical areas. The North Carolina Office of Emergency Medical Services would make the call to evacuate to one of the community college locations.

The understanding is that the evacuated facility would provide staffing to its resident population at the community college shelter and the receiving facility(s.) The community college shelter will make provisions for staff members, families of staff members, and pets.

North Carolina Emergency Medical Services will not be able to transport all staff members, families, and pets, so arrangements will have to be made to assist in transporting everyone to the Community College Shelter.

## 5. Crisis Public Relations—Staff Members, Family of Residents, and Community

In advance of an impending crisis or disaster situation, it is important for \_\_\_\_\_ (facility name) staff members, residents, family members, and the community-at-large to understand that the facility has developed a relationship with local emergency responders as well as the \_\_\_\_\_ County Emergency Management Agency to properly plan, prepare, respond, and recover from such situations.

\_\_\_\_\_ (facility name) has designated an individual to adequately educate staff members, residents, family members, and other applicable members/organizations within the community to understand that the facility has initiated a comprehensive program to address issues pertaining to *All Hazards Emergency Management* in order to lessen its perceived burden on the community.

The following persons will be official spokesperson with alternates designated:

Name/Contact Information	Title	Department

In advance of a crisis or disaster scenario that may require the facility to evacuate or shelter-in-place (SIP) and present media and public relations issues/concerns, the following points shall be considered:

- Identify standardized ways of disseminating information (regular briefings, scheduled press conferences, etc.), as well as what to release, when to release it, whom to release it to, and why to release information